



Wir wachsen. Wachse mit uns!

#teamplayer



EG Deutschland GmbH

The EG Group is one of the world's largest fuel, shop and food-to-go retailers with a growing portfolio of currently around 6.500 locations in eight European countries as well as in North America and Australia.

In Germany the EG Group and its German subsidiaries are operating a gas station network since the end of 2018, which now has around 1.300 stations, including those of the Esso and OMV brands, as well as fast-food restaurants of various brands, including BURGER KING and KFC. In addition, the MAXI Autohöfe with its adjacent restaurants, gas stations and GAMELANDS are also operated by a subsidiary of the EG Group.

Our convenience store and restaurant operations are a key component of our future growth strategy, same as the continuing expansion of our gas station network.

For our location i Hamburg we are looking for a dedicated

Systems Analyst for Card Processing and Fleet Management / Technical Support Analyst – Fleet Card Services

in full-time

We offer:

- 30 days annual leave
- Attractive monthly salary customary in the market
- Future-oriented workplace

- Employer subsidy for private pension scheme
- Modern work environment
- Complimentary beverages
- Meal allowance
- Special conditions for the ticket for local public transport (HVV-job-ticket)
- Creative freedom for innovative projects in a dynamic team
- Family-friendly flexitime arrangements
- Very good working atmosphere in flat hierarchies
- Appreciative treatment of employees

Your profile:

- Minimum educational qualification of high school diploma or equivalent is required
- Capacity to understand the established card processes and the underlying data flow
- Ability to work and operate complex systems to support the business processes
- Prior knowledge and experience of bank and fleet card authorization and settlement processes is beneficial
- Knowledge of ERP systems particularly SAP is desired
- Previous experience to manage the TPCI (Third party Card Issuer) contracts and their accurate translation in the settlement application
- Strong analytical, methodical, problem solving and multitasking skills
- Ability to maintain relationship with key business partners and vendors
- Excellent interpersonal, communication and presentation skills
- Excellent English and German language skills (verbal and written)

Your responsibilities:

- Responsibility for the reliable operation and integrity of the bank- and fleet card settlement processes
- Responsibility as expert user of the settlement systems used for the operation of the card scheme
- Confirmation of the integrity of the master data in all impacted settlement systems and maintenance of master data when factors change (e.g. products, merchants, locations, pricing conditions)
- Monitoring of the daily creation of the DFU files, validation of their content and verification of the successful transfer of the files to the TPCIs (Third Party Card Issuer)
- Checking the accuracy and completeness of the FIBU file, the PDF invoices and their transfer to SAP and the TPCI and dealer invoice
- Investigation of the queries from vendors, merchants, TPCIs and analysis of any potential variances reported by the TPCIs or dealers
- Support and lead projects in the cards area such as establishing new card acceptance
- Collaboration with internal and external IT teams to resolve file transfer, content and integration issues
- Identification and reporting of system issues to appropriate internal/external support and taking appropriate actions

Interested?

We are looking forward your application.

Send your application wit CV to:

de.bewerbung@eg.group

or apply now

For reasons of better readability, the simultaneous use of the language forms male, female and diverse (m/f/d) is avoided. All personal designations apply equality to all genders.



